

CHUCK E FOCUS

Week 22 – June 2, 2017

1707 Market Place Blvd Suite 200
Irving, TX 75063
972-258-8507



CAST member OF THE MONTH!

Congratulations to our Cast Members of the Month Grand Prize
Winners of a \$100 Gift Card!

3rd Period

~ Carlos Sanches Tapia ~
Cupertino, CA #786

4th Period

~ Harvi-Jake Garcia ~
Anchorage, AK #589

CAST member SPOTLIGHT OF THE WEEK



NORTHEAST

Meet Jacklyn MacDonald, Cast Member in restaurant #752 Methuen. Jacklyn has been a super star with Chuck E. Cheese's for 8 ½ years now and counting. She LOVES the color pink and orange! She works with youth that have disabilities – it's her passion. Her favorite thing at work is to teach and train others. Thanks Jacklyn for all you do and your pure awesomeness!



SOUTHEAST

Meet Kimya Mack, Cast Member in restaurant #803 Tuscaloosa. Kimya has been a super star with Chuck E. Cheese for 1 ½ years now and counting. Kimya was chosen for this week's spotlight because she is an awesome Cast Member and one of the best Team2 Trainers we have. She is always working hard to improve guests satisfaction in the showroom and helping other Cast Members get a clear understanding on their role as a CEC Cast Member. She is always at work when scheduled and needed, and she will even come in on her days off.



CENTRAL

Meet Taylor Lubker, Team2 Trainer in restaurant #947 Ellisville. Taylor has been a super star with Chuck E. Cheese for 10 months now and counting. Taylor loves Mr. Munch, she has Munch items and various other CEC items decorating her room. She started with Chuck E. as part of the work study program at her school and the rest is history! Taylor has since been promoted to a Team2 Trainer and is the birthday party coordinator as well. Taylor loves having fun at work and dresses up for every My Favorite Fun theme day. She will be going away to college in the fall and wants to work at the Chuck E. Cheese there.



WESTERN

Meet Nina Galarza, Cast Member in restaurant #409 Diamond Bar. Nina has been a super star with Chuck E. Cheese's for 4 years now and counting! She diligently works at helping Cast Members achieve their goals, is well trained and knowledgeable in all areas, and dedicated in promoting all Chuck E. standards. She is currently a birthday coordinator and her restaurant Ambassador of Fun and has many new ideas and aims to exceed expectations. She has helped keep Cast Member morale up and continues to be a great addition to the Chuck E. Cheese family.

dear chuck e...



I cannot begin to describe how thrilled we are with our visit to your Argentia Road location in Mississauga earlier today. We had booked a birthday party online for our 6 year old daughter for 6 children and 6 adults from 3-5 PM. When we arrived at the restaurant about 10 minutes before the party was supposed to begin we were informed that there was no record of our reservation. While the store manager was trying to figure out what went wrong and calling around to other locations, your birthday party manager, Melanie, was reconfiguring her already full party schedule to try and fit us in. Despite being booked solid, Melanie managed to set us up a table and seat us within 10 minutes. The store manager eventually figured out that the reservation was made at the other Mississauga location. Regardless, Melanie was already fully in charge and had the full party package set up for my daughter and her friends right away. Without any prior notice she not only accommodated us, but I believe she went above and beyond to make our daughter feel special and soothe our frazzled state. She was consistently gracious, friendly, professional and helpful and I cannot thank her and her team enough for a lovely afternoon. Please pass along our sincere gratitude, thank you!

Northeast Region
West Mississauga, ON #836
RVP Jim Brawley
DM Frank Cassar
Cast Member Melanie

anniversaries

5 YEARS

Kevin Hicks ~ Location 085
Imani Barnes ~ Location 522
Courtney Pagnatta ~ Location 552
Erika Brochu ~ Location 725

10 YEARS

Kenneth Dennis ~ Location 532
Gabriel Lopez ~ Location 722

15 YEARS

Bashar Haddad ~ Location 461

30 Years ~

Marco Molinari ~
Location 634
WOW!

My family and I frequent Chuck E. Cheese roughly once a month with our 3 daughters aged 8 and under. Tonight we had a birthday party for my 8 year old and it was hands down the best birthday party we've had. I would like to share why and thank you for our wonderful family experience. I booked the party the day before easily and quickly online. The exact time I wanted wasn't an option on the web form but it was accommodated all the same. Thank you for not requiring a minimum child attendee number. We only had 4 kids and 5 adults attending but I wanted a reserved table and the feeling of a party. I was extremely satisfied. The replacement of tokens with the play pass is awesome – love it! My 2 year old could actually use the card; tokens have been tougher for her. I purchased the 2 hour unlimited play pass party package and it was amazing. I hope I will be able to buy this on future visits even without booking a party. The unlimited nature of the pass was freeing to my kids. The new games and rides at the foothill location were actually fun and a welcome refresh from what has been there before. The location was fairly empty on this Tuesday night and actually pleasant, calm, and fun. I could hear my conversation with the other adults while still being able to see my kids. I will book future parties on Tuesday nights to try to replicate tonight's experience. The staff, including my host Sam, were all helpful, responsive, and offered the right level of service without hovering. Well done! The cost and value were delightful. I had spent \$500 on birthday parties before only to have hurried experiences with little memorable enjoyment. I only had 4 kids and 5 adults this time around, but the value I received for what I paid was incredible. Unlimited play pass, goodie bags, dipping dots, birthday show, piñata, pizza, drinks, and clean up for \$25 per child was both appropriate and valuable. Thank you again for the exceptional experience. I will recommend it to others, and know that the family who celebrated with us tonight will be booking their 2 year old's birthday party at Chuck E. Cheese based on what they too experienced tonight.

Western Region
Foothill Ranch, CA #371
RVP Tim Kerum
DM Cindy Light
GM Candice Nunez
Cast Member Sam

I just wanted to let you know how great my party went. Our birthday party host, Michelle, was very wonderful and made us feel like we were at home. She had everything ready from the cakes down to the extra tickets we received with our package. She walked me and my daughter thru the party and explained everything since I hadn't been here in ages since my own daughter was 9. Michelle made what might be my last birthday party I can spend with my granddaughter truly magical. She even got Clara to dance and get out of her shell. I hope to have another party for her next year at this location because of how wonderful everybody was at this Chuck E. Cheese.

Central Region
Springfield, IL #047
RVP Chris Kelly
DM Angie Brewer
GM Amber Galloway
Cast Member Michelle

I am writing to give a MAJOR kudos to Jay, our server at our friend's birthday party. I cannot say enough about how hard he works and how enthusiastic he was with the kids. He made sure all of them had everything they needed and he was so polite to all. You guys are blessed to have someone like Jay working for you. He is an amazing worker and I sincerely hope he is rewarded for it. His name was written on our menu. He had a cowboy hat on. I just want to make sure you get the correct young man. Because of his excellent work ethic and enthusiasm I would consider having my daughter's birthday at this specific Chuck E. Cheese. Please reward this guy, he fully deserves it!

Southeast Region
College Station, TX #577
RVP Bill Eich
DM Frank Ramirez
GM Tyler Franks
Cast Member Jay



sales contest

Top Individual Rankings

Name	Store
1. April Delgado	863
2. Brenda Garcia	446
3. Ana Luna	446
4. Mohammed Yassin	559
5. Camelot Appling	542
6. Andrea Lucero	446
7. Joseph Rosario	478
8. Octavia Diaz	647
9. D'Morea Acheka	585
10. Amber Newman	464

Top Restaurant
New Hartford, NY ~ 646

Bottom Restaurant
Don't let this be you!!!



Top 10 Restaurants

Name	Store
1. New Hartford, NY	646
2. Bell, CA	446
3. Houston/Willowbrook, TX	585
4. Paramus, NJ	482
5. Union, NJ	542
6. Houston Northline, TX	790
7. Houston Meadows, TX	571
8. N Edmonton, AB	835
9. Mays Landing, NJ	518
10. Regina, SK	872

The FINAL WEEKEND IS HERE!
California is closing in on the gap, can they pull through?

Support Center, cheer your Region on to VICTORY!
We have seen crazy numbers lately, this is ANYONE'S GAME!

Regional Rankings

- 1. Northeast Region 0.510%**
- 2. Southeast Region 0.423%**
- 3. Western Region 0.411%**
- 4. Central Region 0.352%**

Support Center – show your support!
Email pictures, video, or messages to me at sfincher@cecentertainment.com



Ambassadors of Fun, we need your help!

Our Trivia Checkback Challenge Cards are 2 years old and I am sure everyone has these trivia questions memorized by now!

We are looking for **approximately 15** new and fresh trivia questions to update our cards with!

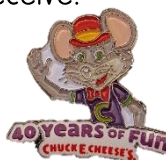
Can you help us?

We are looking for simple Chuck E. trivia questions to put on these cards, ones that are easy enough for most people to get.

What do you get?

If your question is one of the lucky chosen ones, you will receive:

- Your name and restaurant # printed on the card
- A limited edition Chuck E. Cheese's 40th Anniversary Pin!



This is open to **EVERYONE!** Please pass the word on around your restaurant. If you would like to participate, please submit your trivia question and answer to myfavoritfun@cecenterertainment.com (copy your District AOF) with the following information:

- Your Name**
- Your Restaurant #**
- #trivia in subject line**

Submissions will be accepted starting **NOW – June 16th 2017.**

Winners will be announced in the following week's Chuck E. Focus!

Thank you in advance to all our wonderful, **AMAZING**, Ambassadors of FUN!

in the field
congratulations on your
accomplishments!



super fans

This is Adalyn Martin, she came in to our Southgate location with 11,732 tickets! She is a HUGE Chuck E. fan and her grandmother and brother have been saving tickets for 10 years!



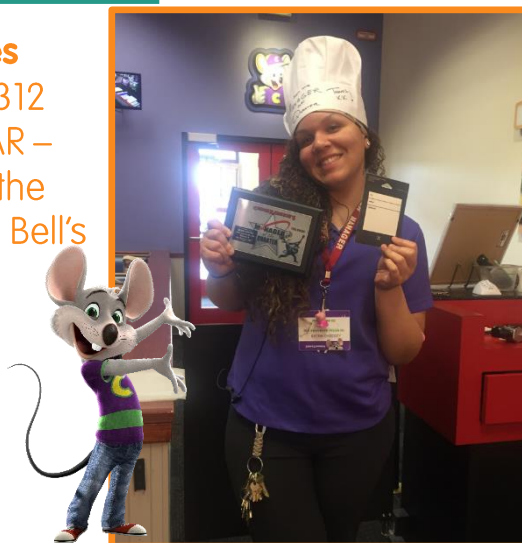
Omar Oswald

Tech ~ restaurant #759
Dover
Celebrating 10 years of
Chuck E. FUN!



Kiara Bates

restaurant #312
Fayetteville, AR –
Manager of the
Quarter in Todd Bell's
district!



Chris Smith

restaurant #742
Springfield, MO –
Tech of the Quarter
in Todd Bell's
district!





CHUCK E. CHEESE'S

HOT JOBS general manager

834 ~ Edmonton, AB	959 ~ Boise, ID	893 ~ Norman, OK
041 ~ Bakersfield, CA	034 ~ Chicago, IL	540 ~ Lancaster, PA
367 ~ Ladera Heights, CA	688 ~ Arlington Hts, IL	667 ~ Jackson, TN
378 ~ Laguna Hills, CA	665 ~ Olathe, KS	416 ~ Arlington, TX
399 ~ Rohnert Park, CA	767 ~ Baton Rouge, LA	862 ~ Weslaco, TX
404 ~ San Jose Kooser, CA	334 ~ Ann Arbor, MI	937 ~ Amarillo, TX
783 ~ Brentwood, CA	562 ~ Gulfport, MI	300 ~ Olympia, WA
613 ~ Douglasville, GA	888 ~ Oklahoma City S, OK	603 ~ Appleton, WI

tech manager

108 ~ Redwood City, CA	768 ~ Pinole, CA	798 ~ Rochester, MN
321 ~ Newark, CA	426 ~ Lakeland, FL	542 ~ Union, NJ
357 ~ Lakewood, CA	612 ~ Athens, GA	524 ~ Middletown, NY
390 ~ Monrovia, CA	613 ~ Douglasville, GA	970 ~ Memphis, TN
397 ~ Macarthur Park, CA	615 ~ Fayetteville, GA	586 ~ Austin/Arbor Walk, TX
439 ~ National City, CA	617 ~ Albany, GA	856 ~ Waco, TX
447 ~ La Mirada, CA	916 ~ Fairview Hts, IL	604 ~ Madison, WI
633 ~ Roseville, CA	532 ~ Largo, MD	842 ~ Milwaukee, WI
	829 ~ Muskegon, MI	

DISTRICT MANAGER

District Manager

Based in Detroit, MI or Cincinnati, OH

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



peter piper pizza.

interested in a peter piper opportunity?

District Manager
District Manager
General Manager
General Manager
General Manager
General Manager

Based in Oklahoma
Based in Florida
Del City, OK #1258
Green Acres, FL #1266
Las Vegas, NV #1256
Glendale, AZ #1281

Please visit www.peterpiperpizza.com to review all open Peter Piper Pizza positions